

The laundromat attendants are washing socks at the laundromat and listening in on conversations about your engagement event, which was a great success. what do they hear?

What do Mey say ....

## about why they went?

what were the catalysts?
motivations?
incentives?
sweeteners?

## about the experience

what did they get out of it? what did they do? how did it feel?

## about the things they learnt + remember

skills?
facts?
things about you,
or themselves?

